

September 15, 2008

James P. McCarthy
Director, Clerk Division
American Postal Workers Union,
AFL-CIO
1300 L Street NW
Washington, DC 20005-4128

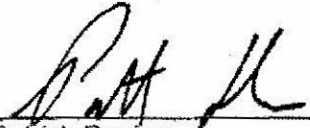
Re: Q06C-4Q-C07160773/HQTC20072
Washington, DC 20260

Recently, representatives of the parties met at Step 4 to discuss the above-referenced dispute concerning the Mystery Shopper Program. The issue in the case is whether evaluations generated through the Mystery Shopper or similar may be used as a basis for discipline.

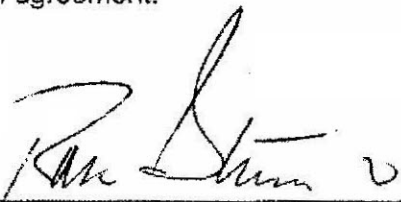
The parties agree as follows:

- 1) Evaluations generated through the Mystery Shopper or similar programs shall not be used as the basis for discipline.
- 2) The Union hereby withdraws the above-referenced grievance.

Please sign below as your acknowledgment of agreement.



Patrick Devine
Labor Relations Specialist
Contract Administration (APWU)



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Date