Data Integrity -
Base Data, Workload and Time Card Issues

Breakthrough Productivity Initiative

"In order for the information to be useful, it must be timely and we must have faith in its reliability. Too many times we hear about or actually see improper recording of the data into these systems."

"It is vital that we have integrity in the system and in those who provide the information to the system. While human error can occur, there is no excuse for misrecording or misreporting." -

Bill Henderson
September 21, 1994

Speaking on our daily measurement systems in a letter to the

Vice Presidents, Area Operations.