



SUBJECT: OWCP CLAIMANT WEB PORTAL

OWCP has recently developed a Claimant Query System (CQS) for use by injured employees. The application provides claim information including the status and payment history of CA-7 claims.

Injured employees can access claim information by entering their date of injury, claim number and date of birth. The CQS website can be accessed from any personal computer.

To access CQS go to <http://owcp.dol.acs-inc.com/portal/main.do> and from this screen select "Claimant" next to the FECA option on the upper left hand side of the screen (see image).



Provider
Claimant
Agency

Upon accepting ACS' Agreement regarding the use of sensitive information, the user will be directed to the Claimant Logon screen. Once the employee enters the requested information, the user will have the option to view paid and pending bills for services they have received or enter into the CQS option on the left hand side of screen.

The CQS screen will display claim acceptance/denial information, accepted medical conditions, and much more. Hyperlinks are provided at the bottom of the CQS screen to view compensation payment information.

OWCP – Claims Examiner (415) 625-7500
AQS – Medical Authorizations (850) 558-1818

Carol Huggins
Health & Resource Management Specialist