



October 24, 2008

Mr. William Burrus
President
American Postal Workers Union,
AFL-CIO
1300 L Street, N.W.
Washington DC 20005-4304

Sent by Certified Mail
Tracking #: 7004 1160 0006 3898 6342

Dear Bill:

As a matter of general information, please be advised that the Postal Service has been accepted into the "No Signature Program" for VISA, MasterCard, American Express, Discover and JCB credit cards. Beginning October 22, Point of Sale (POS) ONE began printing receipts without a signature line on the USPS/Merchant copy of the receipt for credit card transactions of \$25.00 or less. This change will be implemented in POS Release 34.

It is anticipated that in POS offices, not requiring the customer to sign their receipt or having the clerk compare signatures for transactions \$25.00 or less will speed up the transaction and help reduce customers' wait-time in line. Signatures will still be required for transactions over \$25.00 and receipts will reflect this with a line provided for signature. There are no changes to the policies and procedures currently in place pertaining to storage and destruction of card receipts. USPS/Merchant receipts must continue to be stored in a secure environment and be made available should a copy be necessary.

In non-POS offices, this "no signature" change is applicable to the Verifone Tranz 380. However, the signature line will continue to print out for all transactions until programming changes can be made to remove the signature line.

If you have any questions or concerns, please contact Patrick Devine at (202) 268-5421.

Sincerely,

John W. Dockins
Manager
Contract Administration (APWU)