

RDM WOS Report - Workhour Summary

Retail Unit	Date
	Monday Jun 25, 2007

Total Calculated Txn Time (Hrs)	15 Min Soft Time Adjustment (Hrs)	Open / Close Time Adjustment (Hrs)	Total WOS Earned Time (Hrs)
17.2	5.7	2.5	25.4

RDM WOS Report - Workhour Distribution

Period Beginning	Total Calculated Txn Time per Period (min)	% of Total Calculated Txn Time by Period (%)	Total Terminal Availability (min)	Utilization (%)	WIR (\$)	WIR / Txn Work Minute (\$/min)	WIR / Available Terminal Minute (\$/min)	Earned Staffing per Day	Facilities Staffing per Day (95%)
Grand Total	1,029.3	100.0%	3743.0	27.5%	\$5,273.93	\$5.12	\$1.41		
0:00									
0:30									
1:00									
1:30									
2:00									
2:30									
3:00									
3:30									
4:00									
4:30									
5:00									
5:30									
6:00									
6:30									
7:00	0.0	0.0%	63.0	0.0%			\$0.00	0.0	0.0
7:30	12.6	1.2%	210.0	6.0%	\$67.38	\$5.36	\$0.32	0.6	0.5
8:00	14.1	1.4%	210.0	6.7%	\$26.72	\$1.90	\$0.13	0.6	0.6
8:30	29.9	2.9%	210.0	14.2%	\$109.81	\$3.68	\$0.52	1.3	1.3
9:00	39.6	3.8%	210.0	18.9%	\$206.21	\$5.21	\$0.98	1.8	1.7
9:30	26.3	2.6%	210.0	12.5%	\$149.70	\$5.70	\$0.71	1.2	1.1
10:00	43.4	4.2%	210.0	20.6%	\$201.52	\$4.65	\$0.96	1.9	1.8
10:30	54.8	5.3%	210.0	26.1%	\$269.71	\$4.92	\$1.28	2.4	2.3
11:00	86.4	8.4%	210.0	41.2%	\$545.69	\$6.31	\$2.60	3.8	3.6
11:30	73.5	7.1%	210.0	35.0%	\$584.52	\$7.95	\$2.78	3.3	3.1
12:00	92.3	9.0%	210.0	43.9%	\$274.79	\$2.98	\$1.31	4.1	3.9
12:30	42.3	4.1%	210.0	20.1%	\$251.77	\$5.96	\$1.20	1.9	1.8
13:00	93.0	9.0%	206.0	45.1%	\$515.15	\$5.54	\$2.50	4.1	3.9
13:30	49.5	4.8%	180.0	27.5%	\$231.63	\$4.68	\$1.29	2.2	2.1
14:00	65.5	6.4%	180.0	36.4%	\$294.65	\$4.50	\$1.64	2.9	2.8
14:30	44.2	4.3%	155.0	28.5%	\$248.64	\$5.63	\$1.60	2.0	1.9
15:00	93.3	9.1%	150.0	62.2%	\$589.10	\$6.32	\$3.93	4.1	3.9
15:30	49.2	4.8%	150.0	32.8%	\$208.10	\$4.23	\$1.39	2.2	2.1
16:00	68.5	6.6%	150.0	45.6%	\$301.40	\$4.40	\$2.01	3.0	2.9
16:30	51.2	5.0%	150.0	34.1%	\$197.44	\$3.86	\$1.32	2.3	2.2
17:00	0.0	0.0%	49.0	0.0%			\$0.00	0.0	0.0
17:30									
18:00									
18:30									
19:00									
19:30									
20:00									
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21:00									
21:30									
22:00									
22:30									
23:00									
23:30									

Retail Unit	Date
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RDM WOS Report - Retail Unit Txn and Visit Count

Monday Jun 25, 2007

Period Beginning	Non-Revenue Txn Count	Trust Txn Count	Postage Txn Count	Retail Services Txn Count	Retail Products Txn Count	Alternate Channels Txn Count	Mailing Txn Count	Disbursements Txn Count	Total Txn Count per Period	Visit Count
Txn Count per Grp.	31.0	1.0	353.0	40.0	35.0		548.0	9.0	1,017.0	536.0
Txn Count as % of Total	3.0%	0.1%	34.7%	3.9%	3.4%		53.9%	0.9%	100.0%	
0:00										
0:30										
1:00										
1:30										
2:00										
2:30										
3:00										
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4:00										
4:30										
5:00										
5:30										
6:00										
6:30										
7:00									0.0	
7:30	1.0		1.0				14.0		16.0	10.0
8:00	2.0		2.0		2.0		8.0		14.0	9.0
8:30	3.0		7.0	1.0	1.0		21.0		33.0	21.0
9:00	2.0		21.0	2.0			15.0	2.0	42.0	25.0
9:30	2.0		12.0				15.0		29.0	20.0
10:00	1.0	1.0	20.0		1.0		23.0		46.0	26.0
10:30	3.0		9.0	1.0	2.0		35.0		50.0	26.0
11:00	4.0		37.0	4.0	3.0		47.0	1.0	96.0	46.0
11:30	2.0		31.0	1.0	2.0		36.0		72.0	39.0
12:00	6.0		24.0		9.0		44.0	1.0	84.0	38.0
12:30	1.0		20.0	2.0	2.0		23.0		48.0	30.0
13:00			19.0	11.0			37.0	1.0	68.0	36.0
13:30	1.0		16.0	3.0			18.0		38.0	29.0
14:00			25.0	9.0	2.0		32.0		68.0	33.0
14:30	1.0		22.0		1.0		23.0	1.0	48.0	35.0
15:00			47.0	2.0	1.0		47.0	1.0	98.0	40.0
15:30	1.0		19.0	4.0	2.0		16.0	2.0	44.0	28.0
16:00	1.0		15.0		7.0		44.0		67.0	21.0
16:30			6.0				50.0		56.0	24.0
17:00									0.0	
17:30										
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22:30										
23:00										
23:30										

Retail Unit	Date
WEST SENECA 3510180224	Monday Jun 25, 2007

RDM WOS Report - Workhour Detail

Non-Revenue	Trust Txn	Postage Txn	Retail Services	Retail Products	Alternate Channels	Mailing Txn	Disbursements Txn Work	Total Calculated
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