American Postal Workers Union, AFL-CIO

Telephone (202) 842-4213

From the Office of JAMES W. LINGBERG
Director, Maintenance Division

Memorandum

1300 L Street, NW Washington, DC 20005

September 30, 1996

TO:

Moe Biller, President

SUBJECT:

CSBCS Agreement Sign-Off

Attached is a copy of a recent Sign-Off regarding the CSBCS Agreement.

Attachment

cc:

William Burrus / Greg Bell

EW/syi opeiu #2 afl-cio

QUESTIONS & ANSWERS 6/27/96 CSBCS AGREEMENT

- Q1) If a Senior Mail Processor (SMP) calls in with a Carrier Sequence Bar Code Sorter (CSBCS) problem and a Maintenance Mechanic, MPE, PS-7 helps the SMP over the telephone, does the MPE get paid Level 9 pay?
- A1) Yes. This is with the understanding that there are no CSBCS trained Electronic Technicians, PS-9 (ET-9) available. If such an Electronic Technician is available, he/she should provide assistance.
- Q2) If the aforementioned situation occurs, but a Maintenance Mechanic, MPE, PS-7 drives to the site and corrects the problem on the CSBCS, does the MPE Mechanic, PS-7 get higher level pay?
- A2) The MPE Mechanic, PS-7 would receive higher level pay for any emergency work at the site. All calls from a SMP <u>are not</u> of an emergency nature.

Emergency Situations

If the MPE Mechanic, PS-7 has to immediately go to the site and perform repairs to get the equipment up and running during that day's scheduled processing window, he/she should be compensated at the Level-9 pay.

Non-emergency Situations

 Those situations that are not of the emergency nature described above, do not necessitate higher level pay. (Example: The CSBCS is down or operating at less than optimum but repairs will not be made until after the scheduled processing window.)

Management has the discretion to send an appropriate higher level employee on any service call to repair the equipment.

- Q3) Does the Maintenance Mechanic, MPE, PS-7 pay only apply to normally scheduled routes such as quarterly?
- A3) Maintenance Mechanic, MPE, PS-7 employees are compensated at the level 7 pay while performing preventive, corrective and predictive work within and below their position description. The agreement is twofold: a) The help desk function (telephone assistance) is a function of the Electronics Technician, PS-9. b) All other work is to be assigned to the appropriate level which represents the task in the position description. Management maintains flexibility to assign personnel as needed.
- Q4) Is this agreement retroactive? Do I pay Level 9 pay for the appropriate work performed by the MPE Mechanic, PS-7?
- A4) The agreement is only to be applied to timely filed grievances.
- Q5) How do I obtain additional training billets for Electronic Technician, PS-9s when the Automated Enrollment System will not let me request billets?
- A5) The Training Center is currently utilizing all available resources performing deployment training for CSBCS. When this training is concluded, the system will be opened for billet requests. Offices may wish to document their efforts at obtaining the billets by performing a screen print.
- Q6) What happens if it is necessary to provide maintenance instruction to the Senior Mail Processor?
- A6) Only the ET-9 position description contains the language "provides technical support to other employees in the facility or in installations within the area served..."

Thomas I Valenti

Labor Relations Specialist

Contract Administration (APWU/NPMHU)

James Lingberg

7 Director, Maintenance Craft

American Postal Workers Union

AFL-CIO

Date: 9/27/96