

(Attachment #9)

September 15, 2008

James P. McCarthy  
Director, Clerk Division  
American Postal Workers Union,  
AFL-CIO  
1300 L Street NW  
Washington, DC 20005-4128

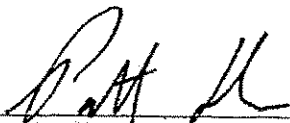
Re: Q06C-4Q-C07160773/HQTC20072  
Washington, DC 20260

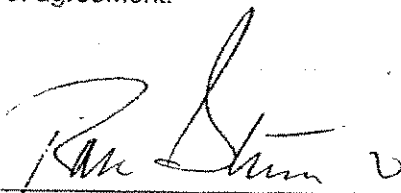
Recently, representatives of the parties met at Step 4 to discuss the above-referenced dispute concerning the Mystery Shopper Program. The issue in the case is whether evaluations generated through the Mystery Shopper or similar may be used as a basis for discipline.

The parties agree as follows:

- 1) Evaluations generated through the Mystery Shopper or similar programs shall not be used as the basis for discipline.
- 2) The Union hereby withdraws the above-referenced grievance.

Please sign below as your acknowledgment of agreement.

  
\_\_\_\_\_  
Patrick Devine  
Labor Relations Specialist  
Contract Administration (APWU)

  
\_\_\_\_\_  
James P. McCarthy  
Director, Clerk Division  
American Postal Workers Union,  
AFL-CIO

9-15-08  
Date