



American Postal Workers Union, AFL-CIO

1300 L Street, NW, Washington, DC 20005

Rob Strunk
Assistant Director
Clerk Division
(202) 842-4220 (Office)
(202) 842-8517 (Fax)

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Mr. John W. Dockins
Contract Administration, Labor Relations
United States Postal Service
475 L'Enfant Plaza, Room 9146, SW
Washington, DC 20260

Dear John,

This letter is in regards to the problem of Sales and Service Associates having their accountability exposed for undetermined amount of time after they go on "stand-by time". If this was a feature that has been available since 1995, why has this not been part of any formal or informal training program? Many of our more experienced employees and trainers have not been aware of this feature that violates the security promised to employees in accordance with Article 28.

The APWU hereby requests a meeting to discuss this matter. Furthermore, we are advising locals to file class action grievances to protect all employees who could be adversely impacted by what we consider a flaw in the POS software.

A handwritten signature in black ink, appearing to read "Rob Strunk", is written over a large, stylized graphic that resembles a signature or a stylized letter 'S'.

Rob Strunk, Assistant Director
Clerk Division

RS:yd/opeiu#2-afl-cio