



May 19, 2022

OFFICERS

SUBJECT: United States Postal Service COVID-19 Command Transition

The Coronavirus disease 2019 (COVID-19) pandemic impacted the world and the U.S. Postal Service—including our employees, our customers, our suppliers, and our stakeholders. Operationally, it led to historic levels of demand for package delivery, while at the same time causing sharper-than-projected declines in First-Class Mail and Marketing Mail.

To respond to the effects of the COVID-19 pandemic, the Postal Service created the COVID-19 Command Team and the COVID-19 Command Team Working Group, who worked with each of you and your teams, to ensure our preparedness to mitigate the effects of the pandemic and keep the entire organization informed of the latest developments.

Your collaboration and leadership with the COVID-19 Command Team and COVID-19 Command Team Working Group helped keep employees and customers as safe as possible, our operations running as smoothly as possible, and ensured the Postal Service continued to be a lifeline to millions of Americans who needed us throughout the pandemic.

I could not be prouder of your collaboration and leadership with the COVID-19 Command teams and your achievements during this truly difficult period of time in our history.

On Friday, May 20, we will disband the COVID-19 Command teams and transition the workload to the Human Resources, Labor Relations, and Law Department teams, who will remain vigilant and engaged on COVID-19 matters.

Thank you for your commitment and continued service.

A handwritten signature in blue ink, appearing to read "L. DeJoy", with a long, sweeping underline that extends to the right.

Louis DeJoy